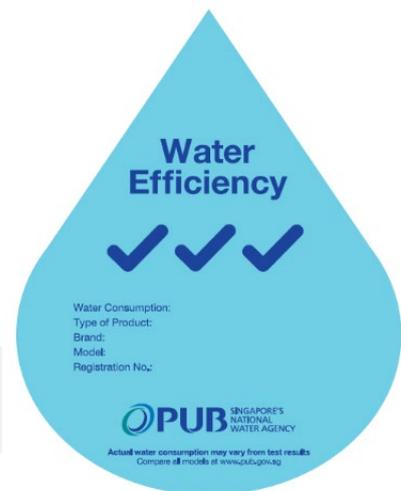


Water Efficiency Labelling Scheme (WELS) – From testing to labels—we handle it all

Applying for WELS certification can feel overwhelming, filled with back-and-forth questions, quotations, testing requirements, sample submissions, reports, application forms, PUB approvals, and the endless wait for labels.

At STL, we are your one-stop solution for handling complexities. From testing and certification to application management, we take the stress out of the entire process—so you can move your product from factory to market, painlessly.



STL WELS Certification Process

1. **Client enquiry & model submission** Clients send in their enquiry along with pictures of the models of the products to be tested.
2. **Assessment & quotation** STL reviews the models and provides a detailed quotation together with sample requirements and testing lead time.
3. **Acknowledgement & sample submission** Once the quotation is accepted and payment is made, clients send in the required testing samples as specified.
4. **Testing begins** Testing starts immediately upon receipt of samples. Lead time depends on the specific tests outlined in the quotation.
5. **Issuance of test reports** STL issues comprehensive test reports once testing is completed.
6. **Certification follow-up** If all tests are passed, our certification team works with the client to prepare the WELS application.
7. **Submission to PUB** STL submits the finalized application documents to PUB for review.
8. **PUB approval & label issuance** PUB assesses the application and issues the WELS labels upon approval.
9. **Delivery of WELS labels** STL provides the official WELS labels to the client once received from PUB

Let STL help you overcome the anxiety of WELS, while you concentrate on growing your business.

For more information about our WELS testing and application services, please contact us at contact@singaporetestlab.sg